

The Marblehead Council on Aging (COA) provides transportation, by reservation, for Marblehead residents age 60 or older and to Marblehead residents who are under age 60 and disabled.

COA vans are used for rides to medical appointments, Senior Center activities, shopping, hair appointments, banking, social activities and volunteer positions within Marblehead, as well as for out-of-town medical appointments.

Reservations for transportation must be made ***at least 2 business days in advance***. If we are unable to accommodate your request due to a full schedule, we will do our best to give you information regarding alternatives.

Rides are provided Monday through Friday except for holidays.

- In-Town rides are provided between 8:30 a.m. to 2:30 p.m.
- Out-of-Town medical appointments from 9:00 am – 1:30 pm.

Only approximate pick up times are given:

- In-Town pick up time is up to ½ hour prior to appointment.
- Out-of-Town pick up time is up to 1 hour prior to appointment. ***The van driver cannot wait longer than 5 minutes at pick up. Please ensure you are ready.***

Standard trips are listed on the next page. Additional requests will be accommodated on a priority basis (medical rides take precedence). COA staff will make every effort to meet your needs; however, there may be times when we are unable to schedule your ride due to heavy volume, vehicle problems, inclement weather or driver training.

Our vans are wheelchair lift equipped. Please specify if you are traveling with a wheelchair, walker or scooter so that extra time can be allowed for boarding and de-boarding the vehicle. **Please notify us at the time of scheduling whether someone will be accompanying you.**

Riders must be able to get to and from the vans independently or with an escort. Riders must also be able to tend to their own needs or they must have an escort accompany them. All Riders must also read and sign the attached "Standards of Independence for Transportation" form.

The suggested donation is \$1 for each one-way ride in town and \$3 for each one way ride out of town.

The Marblehead Council on Aging receives Transportation funding from the Town of Marblehead, the Commonwealth of Massachusetts through the Office of Elder Affair, Friends of the Marblehead Council on Aging, the Marblehead Female Humane Society.

Monday: *Call by the prior Wednesday*

Within Marblehead: all rides **8:30 – 2:30**

Out-of-town medical appointments: **9:00 – 1:30**

1st & 3rd Monday of the month: North Shore & Liberty Tree Malls

10:00 pick up to Malls; 2:00 return from Malls

2nd & 4th Monday of the month: Vinnin Square

10:00 pick up to Vinnin Square; 12:30 return from Vinnin Square

Tuesday: *Call by the prior Thursday*

Within Marblehead: all rides **8:30 – 2:30**

Out-of-town medical appointments: **9:00 – 1:30**

Wednesday: *Call by the prior Friday*

Within Marblehead: all rides **8:30 – 2:30**

Out-of-town medical appointments: **9:00 – 1:30**

8:30 pick up to **Crosby's Market**; 10:30 return from **Crosby's**

Thursday: *Call by the prior Monday*

Within Marblehead: all rides **8:30 – 2:30**

Out-of-town medical appointments: **9:00 – 1:30**

8:30 pick up to **Market Basket**; 11:30 return from **Market Basket**

Friday: *Call by the prior Tuesday*

Within Marblehead: all rides **8:30 – 2:30**

Out-of-town medical appointments: **9:00 – 1:30**



**CALL 781-639-3430
TO SCHEDULE A RIDE**

Town of Marblehead
COUNCIL ON AGING

**TRANSPORTATION
PROGRAM**

Positive Programs for Older Adults

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Patricia Medeiros, Chauffeur
Laurie Jenkin-Burt, Chauffeur
Ann Martin, Chauffeur
John Belanger, Maintenance
David Dragan, Maintenance

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